

General Track

Synapse 3PL Track

SCExpert Track

## Monday, May 11

3 - 6:00pm

Registration at the 3rd Floor Lounge

5 - 8:00pm

Welcome Reception & Dinner at the 3rd Floor Innovation Zone and Waller Ballroom E&F

## Tuesday, May 12

7 - 7:50am

Breakfast & Innovation Zone

8 - 8:45am

Inspire 2026 Opening Keynote: Bold Ideas, Big Reveals, and the Future of Supply Chain 📍 Ballroom

Kick off Inspire 2026 with bold ideas and big reveals. We're unveiling the product roadmap, showcasing game-changing updates, and introducing next-gen solutions that will transform your supply chain.

8:45 - 9:30am

Beyond the Box: Reshaping Warehouse Operations with Cutting-Edge Tech with Keynote Speaker Dwight Klappich 📍 Ballroom

In today's turbulent warehousing environment, the old adage "a box is a box" no longer holds. What worked yesterday no longer meets today's demands. Amid bold promises from agentic AI to humanoid robotics, operations need clarity more than ever. Discover what's real, what's ready, and where the real value lies today and in the near future.

9:30 - 10am

Innovation Zone: Meet Your Sponsors

10 - 10:50am

Room: Waller A

**The Granular Grind:**  
Billing Basics

Room: 301

**The Total Package:**  
Carton Pack and Ship eComm

Room: 302

**The Inventory Detective:**  
Cycle Count and Inventory Control

Room: 404

**Product Roadmap**

Room: 405

**The Amazon Effect:**  
How It's Reshaping Warehousing

11:00 - 11:50am

**Time to Renew Your Billing:**  
Billing Renewals

**API Power-Up**

**Keep it Together People:**  
Directed Putaway

Room: 405

**Next Generation User Interface & Delivery Expert Demo**

12 - 1:00pm

Lunch & Innovation Zone

1 - 1:50pm

AI, Orchestration & Robotics in Today's Warehouse: How Leaders Drive Real Operational Gains 📍 Ballroom

Join us to explore and see how leading organizations are architecting their operations to successfully integrate Orchestration, AI and Robotics into the core of their fulfillment and distribution environments. Learn how benchmarking and performance statistics will help turn metrics into money and how practitioners are building practical roadmaps, aligning technology with process, and achieving tangible results.

2 - 2:50pm

Room: Waller A

**Billing Guru:**  
Billing Advanced

Room: 301

**Beyond the Forklift:**  
Automation/MHE

Room: 302

**AWS-ome:**  
Information Technology

Room: 405

**The Key to Modern Supply Chains:**  
Automated Testing That Delivers with Cycle Labs

2:50 - 3:10pm

Innovation Zone: Meet Your Sponsors

Room: Waller A

**Inside the Box:**  
Advanced Facility Set-up

Room: 301

**Riding the Wave:**  
Wave Creation & Task Mgmt.

Room: 302

**The Sticky Business:**  
Label Procedures

Room: 404

**Inbound Trailer Check In & QC Inspection**

Room: 405

**From On-Premise to SaaS:**  
Why Migration Matters

3:10 - 4pm

4:10 - 5pm

Cybersecurity in the Supply Chain: Protecting Your Digital Warehouse with Dragos 📍 Ballroom

As warehouses become more connected, they also become more vulnerable. This session addresses the growing cybersecurity risks in supply chain operations and offers actionable steps to safeguard your systems, data, and customer trust.

6 - 10:00pm

Offsite Event/Dinner at Lucille - 77 Rainey St, Austin, TX 78701

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## Wednesday, May 13

7 - 7:50am **Breakfast & Innovation Zone**

8:00 - 8:15am **Welcome to day two!**

📍 Ballroom

8:15 - 9:00am **KPI Masterclass: Measure What Matters in Your Warehouse with enVista**

📍 Ballroom

Are you tracking the right metrics? This masterclass will help you identify and measure the KPIs that truly drive performance in your warehouse. From order accuracy to labor productivity, we'll show you how to turn data into actionable insights that improve efficiency and profitability.

Room: Waller A

Room: 301

Room: 302

Room: 404

Room: 405

9:10 - 10am

**We Got This:**  
Managed Integration Services

**The End-of-Year Crunch:**  
Physical Inventory Processing

**Let's get Movin':**  
Synapse Go

**Recent Product Updates**

**Synapse Product Roadmap**

10:10 - 11am

**Gold Rush:**  
Mining the Warehouse

**Confronting Your Pick Fronts**

**The QA Shield:**  
Testing & Onboarding

**Power of Policies**

**Going Green:**  
Sustainability Trends in Warehousing

11:15 - 12pm

**Navigating the Future of Supply Chain Tech: Panel Discussion**

📍 Ballroom

The supply chain landscape is evolving faster than ever, driven by innovation, global disruptions, and shifting customer expectations. In this interactive panel, industry leaders and technology experts will share insights on emerging trends, critical challenges, and the technologies shaping the next decade. Join us for a candid discussion on automation, AI, sustainability, and digital transformation—and leave with actionable strategies to future-proof your operations.

12 - 12:45pm

**Lunch & Innovation Zone**

Room: Waller A

Room: 301

Room: 302

Room: 405

12:45 - 1:35pm

**Gold Rush:**  
Mining the Warehouse

**Pick of the Litter:**  
Picking Options

**Keep Calm and Troubleshoot On:**  
Tips, Tricks & Truths

**Latest AI Capabilities**

Room: Waller A

Room: 301

Room: 302

Room: 404

Room: 405

1:45 - 2:35pm

**New Version Immersion:**  
New Features

**The Hot Seat:**  
Q&A

**The Allocation Station:**  
Allocation Rules

**Advanced Configuration:**  
Screen Editor / Dashboard Insights & Automation

**AI and Automation:**  
Redefining Roles and Workflows

2:45 - 3:30pm

**IKEA + Made4net: Fulfillment Management Solution Project Update**

📍 Ballroom

Discover how IKEA and Made4net are partnering to redefine fulfillment management. Learn how advanced technology and collaborative planning are driving efficiency, scalability, and customer satisfaction in one of the world's most complex supply chains. Gain insights into lessons learned and what's next for this transformative initiative.