



Synapse 3PLExpert Track: **Tuesday, May 12**

7 - 7:50am	Breakfast			
8 - 8:45am	Inspire 2026 Opening Keynote: Bold Ideas, Big Reveals, and the Future of Supply Chain Kick off Inspire 2026 with bold ideas and big reveals. We're unveiling the product roadmap, showcasing game-changing updates, and introducing next-gen solutions that will transform your supply chain. Join us - the future starts now.			
8:45 - 9:30am	Beyond the Box: Reshaping Warehouse Operations with Cutting-Edge Tech with Keynote Speaker Dwight Klappich In today's turbulent warehousing environment, the old adage "a box is a box" no longer holds. What worked yesterday no longer meets today's demands. Amid bold promises from agentic AI to humanoid robotics, operations need clarity more than ever. Discover what's real, what's ready, and where the real value lies today and in the near future.			
9:30 - 10am	Innovation Zone: Meet Your Sponsors			
10 - 10:50am	The Granular Grind: Billing Basics	The Total Package: Carton Packing and Ship eComm	The Inventory Detective: Cycle Count and Inventory Control	AI and Automation: Redefining Roles and Workflows
11 - 11:50am	Time to Renew Your Billing: Billing Renewals	API Power-Up	Keep it Together People: Directed Putaway	Next Generation User Interface
12 - 12:50pm	Lunch			
1-1:50pm	AI, Orchestration & Robotics in Today's Warehouse: How Leaders Drive Real Operational Gains Join us to explore and see how leading organizations are architecting their operations to successfully integrate Orchestration, AI and Robotics into the core of their fulfillment and distribution environments. Learn how benchmarking and performance statistics will help turn metrics into money and how practitioners are building practical roadmaps, aligning technology with process, and achieving tangible results.			
2 - 2:50pm	Billing Guru: Billing Advanced	Beyond the Forklift: Automation/MHE	AWS-ome: Information Technology	The Key to Modern Supply Chains: Automated Testing That Delivers
2:50 - 3:10pm	Innovation Zone: Meet Your Sponsors			
3:10 - 4pm	Inside the Box: Advanced Facility Set-up	Riding the Wave: Wave Creation & Task Management	The Sticky Business: Label Procedures	From On-Premise to SaaS - Why Migration Matters
4:10-5pm	Cybersecurity in the Supply Chain: Protecting Your Digital Warehouse As warehouses become more connected, they also become more vulnerable. This session addresses the growing cybersecurity risks in supply chain operations and offers actionable steps to safeguard your systems, data, and customer trust.			



Synapse 3PLExpert Track: **Wednesday, May 13**

7 - 7:50am	Breakfast			
8 - 8:15am	Welcome to day two!			
8:15 - 9am	KPI Masterclass: Measure What Matters in Your Warehouse with enVista <hr/> Are you tracking the right metrics? This masterclass will help you identify and measure the KPIs that truly drive performance in your warehouse. From order accuracy to labor productivity, we'll show you how to turn data into actionable insights that improve efficiency and profitability.			
9:10 - 10am	We Got This: Managed Integration Services	The End-of-Year Crunch: Physical Inventory Processing	Let's get Movin: Synapse Go	DeliveryExpert Demo
10:10 - 11am	Gold Rush: Mining the Warehouse	Confronting your Pick Fronts	The QA Shield: Testing & Onboarding	Going Green: Sustainability Trends in Warehousing
11:15 - 12pm	Navigating the Future of Supply Chain Tech: Panel Discussion <hr/> The supply chain landscape is evolving faster than ever, driven by innovation, global disruptions, and shifting customer expectations. In this interactive panel, industry leaders and technology experts will share insights on emerging trends, critical challenges, and the technologies shaping the next decade.			
12 - 12:45pm	Lunch & Innovation Zone			
12:45 - 1:35pm	Gold Rush: Mining the Warehouse	Pick of the Litter: Picking Options	Keep Calm and Troubleshoot On: Tips, Tricks & Truths	Latest AI Capabilities
1:45 - 2:35pm	New Version Immersion: New Features	The Hot Seat: Q&A	The Allocation Station: Allocation Rules	The Amazon Effect: How It's Reshaping Warehouses and Freight
2:45 - 3:30pm	IKEA + Made4net: Fulfillment Management Solution Project Update <hr/> Discover how IKEA and Made4net are partnering to redefine fulfillment management. Learn how advanced technology and collaborative planning are driving efficiency, scalability, and customer satisfaction in one of the world's most complex supply chains. Gain insights into lessons learned and what's next for this transformative initiative.			